

NOTICE OF PATIENT NON-DISCRIMINATION AND ACCOMODATION

Everside Health does not discriminate

Everside Health does not discriminate, exclude people or treat patients differently on the basis of race, color, national origin, age, ethnicity, religion, culture/creed, language, physical or mental disability, socioeconomic status, sex, sexual orientation, or gender identity or expression, pregnancy, genetic information, marital status, military status, veteran status, or any other characteristic or status protected by state, federal, or local law.

Compliance with Americans with Disabilities Act (ADA)

Everside Health makes reasonable modifications to policies, practices, and procedures to provide equal access to facilities and services to people with disabilities in order to provide services, facilities, or accommodations. We make communication, in all forms, easily understood, provide free language access services and ensure physical accessibility. A person with a disability can be a person with a mobility or physical disability, sensory (vision or hearing), intellectual, psychiatric, or other mental disability and may include medical conditions such as HIV/AIDS, epilepsy, rheumatoid arthritis, and cancer may also be covered under the Americans with Disabilities Act.

Everside Health:

- Provides free accommodations and tools to patients with disabilities to receive services and communicate effectively with us, including, but not limited to:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, other formats)
- Provides free language services to patients whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Member Services Toll-Free 1-866-808-6005, memberservices@eversidehealth.com

If you believe that Everside Health has failed to provide these services or discriminated in another way on the basis of factors listed above, you can file a grievance with: Compliance Officer, Betsy Ardita, 1400 Wewatta Street, Ste. 350, Denver, CO 80202, Toll-Free 1-844-280-0005 or via email: reports@lighthouse-services.com or compliance@EversideHealth.com. You can file a grievance by mail, fax or email. If you need help filing a grievance, Betsy Ardita, Compliance Officer and Civil Rights Coordinator, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at: U.S. Department of Health and Human Services, 200 Independence Avenue SW., Room 509F, HHH Building, Washington, DC 20201, 1-800-368-1019, 800-537-7697 (TDD). Complaint form: <http://www.hhs.gov/ocr/office/file/index.html>.

NOTICE OF LANGUAGE SERVICES

Español (Spanish)

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-808-6005

繁體中文 (Chinese)

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-808-6005

Tiếng Việt (Vietnamese)

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-866-808-6005

한국어 (Korean)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-866-808-6005 번으로 전화해 주십시오

Tagalog (Tagalog -- Filipino)

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-866-808-6005

Русский (Russian)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-866-808-6005

العربية (Arabic)

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-866-808-6005

Kreyòl Ayisyen (French Creole)

ATANSYON: Si w pale Kreyòl Ayisyen, gen sèvis èd pou lang ki disponib gratis pou ou. Rele 1-866-808-6005

Français (French)

ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-866-808-6005

Polski (Polish)

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer 1-866-808-6005

Português (Portuguese)

ATENÇÃO: Se fala português, encontram-se disponíveis serviços linguísticos, grátis. Ligue para 1-866-808-6005

Italiano (Italian)

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-866-808-6005

Deutsch (German)

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-866-808-6005

日本語 (Japanese)

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-866-808-6005 まで、お電話にてご連絡ください。

فارسی (Farsi)

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصورت رایگان برای شما با 1-866-808-6005 تماس بگیرید.

हिंदी (Hindi)

ध्यान दें: अगर आप हिंदी बोलते हैं, तो आपके लिए नि:शुल्क भाषा सहायता सेवा उपलब्ध है। कॉल करें 1-866-808-6005 ।

Հայերեն (Armenian)

ՈՒՇԵՂՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, սպաս ձեզ անվճար կարող են տրամադրվել լեզվական օգնություններ: Չանգահարեք 1-866-808-6005

ગુજરાતી (Gujarati)

ધ્યાન આપો: જો તમે ગુજરાતી બોલો છો, [તો તમારા માટે] મફત ભાષા સહાય સેવાઓ ઉપલબ્ધ છે. કોલ કરો 1-866-808-6005

Hmoob (Hmong)

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-866-808-6005

اُردُو (Urdu)

خبردار: اگر آپ اردو بولتے ہیں، تو آپ کو زبان کی مدد کی خدمات مفت میں دستیاب ہیں۔ کال کریں 1-866-808-6005

ខ្មែរ (Cambodian)

ចំណាំ: ប្រសិនបើអ្នកនិយាយភាសាខ្មែរ សេវាជំនួយខាងភាសាដោយឥតគិតថ្លៃមានសម្រាប់អ្នក។ សូម ទូរសព្ទមកលេខ 1-866-808-6005 ។

ਪੰਜਾਬੀ (Punjabi)

ਫਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, [ਤਾਂ ਮੁਫਤ ਭਾਸ਼ਾ ਸਹਾਇਤਾ] ਸੇਵਾਵਾਂ ਤੁਹਾਡੇ ਲਈ ਉਪਲਬਧ ਹਨ। 1-866-808-6005 'ਤੇ ਕਾਲ ਕਰੋ।

বাংলা (Bengali)

মনোযোগ দিন: আপনি যদি ংলা ভাষায় কথা বলেন তাহলে ভাষা সহায়তা পরিষেবা আপনার জন্য বিনামূল্যে উপলব্ধ রয়েছে। কল করুন 1-866-808-6005

יידיש (Yiddish)

1-866-808-6005 אויב איר רעדט אידיש, זענען פארהאן פאר אייך שפראך הילף סערוויסעס פון אפצאל. רופט 1-866-808-6005

አማርኛ (Amharic)

ማስታወሻ: የሚናገሩት ቋንቋ አማርኛ ከሆነ የትርጉም እርዳታ ድርጅቶች፣ በነጻ ሊያገዝዎት ተዘጋ ተዋል፡ ወደ ሚከተለው ቁጥር ይደውሉ 1-866-808-6005

ภาษาไทย (Thai)

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-866-808-6005

Oroomiffa (Oromo)

XIYYEEFFANNAA: Afaan dubbattu Oroomiffa, tajaajila gargaarsa afaanii, kanfaltiidhaan ala, ni argama. Bilbilaa 1-866-808-6005

Ilokano (Ilocano)

PAKDAAR: Nu saritaem ti Ilocano, ti serbisyo para ti baddang ti lengguahe nga awanan bayadna, ket sidadaan para kenyam. Awagan ti 1-866-808-6005

ພາສາລາວ (Lao)

ໂບດຊາບ: ຖ້າວ່າ ທ່ານເວົ້າພາສາ ລາວ, ການບໍລິການຊ່ວຍເຫຼືອດ້ານພາສາ, ໂດຍບໍ່ເສັຍຄ່າ, ແມ່ນມີພ້ອມໃຫ້ທ່ານ. ໂທ 1-866-808-6005

Shqip (Albanian)

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në 1-866-808-6005

Srpsko-hrvatski (Serbo-Croatian)

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite 1-866-808-6005

Bisaya (Bisayan)

ATENSYON: Kung nagsulti ka og Cebuano, aduna kay magamit nga mga serbisyo sa tabang sa lengguwahe, nga walay bayad. Tawag sa 1-866-808-6005

Ikirundi (Bantu -- Kirundi)

ICITONDERWA: Nimba uvuga Ikirundi, uzohabwa serivisi zo gufasha mu ndimi, ku buntu. Woterefona 1-866-808-6005

Kiswahili (Swahili)

KUMBUKA: Ikiwa unazungumza Kiswahili, unaweza kupata, huduma za lugha, bila malipo Piga simu 1-866-808-6005

Bahasa Indonesia (Indonesian)

PERHATIAN: Jika Anda berbicara dalam Bahasa Indonesia, layanan bantuan bahasa akan tersedia secara gratis. Hubungi 1-866-808-6005

Türkçe (Turkish)

DİKKAT: Eğer Türkçe konuşuyor iseniz, dil yardımı hizmetlerinden ücretsiz olarak yararlanabilirsiniz. 1-866-808-6005 irtibat numaralarını arayın.

كوردی (Kurdish)

ئاگاداری: ئهگهر به زمانی کوردی قهسه دهکهبیت، خزمهتگوزاریهکانی یارمهتی زمان، بهخۆراییی، بۆ تو بهردهسته بکه. 6005-808-866-1 پهپوهندی به

తెలుగు (Teluga)

గమనించండి: మీరు తెలుగు గనుక మాట్లాడితే, ఉచిత భాషా సహాయ సేవలు మీకు అందుబాటులో ఉన్నాయి. 1-866-808-6005 కు కాల్ చేయండి.

Thuɔŋjaŋ (Nilotic -- Dinka)

PIID KENE: Na ye jam nē Thuɔŋjaŋ, ke kuony yenë kɔc waar thook atō kuka lëu yök abac ke c'in wënh cuatë piny. Yuɔpë 1-866-808-6005

Norsk (Norwegian)

MERK: Hvis du snakker norsk, er gratis språkassistanstjenester tilgjengelige for deg. Ring 1-866-808-6005

Català (Catalan)

ATENCIÓ: Si parleu Català, teniu disponible un servei d"ajuda lingüística sense cap càrrec. Truqueu al 1-866-808-6005

λληνικά (Greek)

ΠΡΟΣΟΧΗ: Αν μιλάτε ελληνικά, στη διάθεσή σας βρίσκονται υπηρεσίες γλωσσικής υποστήριξης, οι οποίες παρέχονται δωρεάν. Καλέστε 1-866-808-6005

Igbo asusu (Ibo)

Ntị: Ọ buru na asu Ibo, asusu aka ọasụ n'efu, defu, aka. Call 1-866-808-6005

èdè Yorùbá (Yoruba)

AKIYESI: Bi o ba nsọ èdè Yorùbú ọfé ni iranlọwọ lori èdè wa fun yin o. E pe ẹrọ-ibanisọrọ yi 1-866-808-6005

Lokaiahn Pohnpei (Pohnpeian)

Ni songen mwohmw ohte, komw pahn sohte anahne kawehwe mesen nting me koatoantoal kan ahpw wasa me ntingie [Lokaiahn Pohnpei] komw kalangan oh ntingidieng ni lokaiahn Pohnpei. Call 1-866-808-6005

Deutsch (Pennsylvania Dutch)

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzscht, kannscht du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-866-808-6005

ho‘okomo ‘ōlelo (Hawaiian)

E N N MAI: Inā ho‘opuka ‘oe i ka ‘ōlelo [ho‘okomo ‘ōlelo], loa‘a ke kōkua manuahi iā ‘oe. E kelepona iā 1-866-808-6005

Adamawa (Fulfulde)

MAANDO: To a waawi [Adamawa], e woodi ballooji-ma to ekkitaaki wolde caahu. Noddu 1-866-808-6005

tsalagi gawonihisdi (Cherokee)

Hagsesda: iyuhno hyiwoniha [tsalagi gawonihisdi]. Call 1-866-808-6005

I linguahén Chamoru (Chamorro)

ATENSIÓN: Yanggen un tungó [I linguahén Chamoru], i setbision linguahé gaige para hagu dibatde ha. Agang I 1-866-808-6005

မြန်မာ (Burmese)

သတိပြုရန် - သင်မြန်မာစကားကိုပြောဆိုပါက ဘာသာစကားဆိုင်ရာ အကူအညီပေးသည့် ဝန်ဆောင်မှုများကို သင်အခမဲ့ရရှိနိုင်ပါသည်။ 1-866-808-6005 ကို ဖုန်းခေါ်ဆိုပါ။

Bàsáwò-wùdù-po-nyò (Bassa)

Dè ɖe nià ke dyédé gbo: Ɔ jũ ké m [Bàsáwò -wùdù-po-nyò] jũ ní, nií, à wuɖu kà kò ɖò po-poɔ bɛ̀ìn m gbo kpáa. Ɖá 1-866-808-6005

Chahta (Choctaw)

ANOMPA PA PISAH: [Chahta] makilla ish anompoli hokma, kvna hosh Nahollo Anompa ya pipilla hosh chi tosholahinla. Atoko, hattak yvmma im anompoli chi bvnnakmvt, holhtina pa payah: 1-866-808-6005